

LESLIE NICOL VILLANUEVA

Senior accounting and finance professional | LATAM Operations | ERP & Process Automation

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PROFESSIONAL SUMMARY

Senior accounting and finance professional with 15+ years of progressive experience across LATAM operations. Built the business case for SAP MM/FI AP automation at L'Oréal Chile (3,000+ vendor invoices/month) and, as Accounting Controller at Cornershop (acquired by Uber in 2021), owned the corporate consolidation, designed the multi-platform account-clearing framework, and led the IFRS 15 subscription revenue redesign across LATAM portfolio. ERP-fluent: led NetSuite OneWorld implementation, served as SAP Finance Key User for 6+ years, and currently certified in QuickBooks Desktop & Online, Intuit Enterprise Suite, and Airtable Administrator. Following a planned career break for relocation from Chile to the United States, completed English language certification at NWACC, and is actively expanding US-relevant credentials.

CORE COMPETENCIES

ERP & Systems: SAP Finance (Key User, 6+ yrs) | NetSuite OneWorld (Implementation Lead) | QuickBooks Desktop & Online | Intuit Enterprise Suite | Advanced MS Excel | Zendesk | Remedy

Functional Expertise: Accounts Payable | Month-End Close | General Ledger | Intercompany Reconciliations | Revenue Recognition | Payroll & Payroll Tax (US Federal & State) | Process Automation & Optimization

Compliance & Standards: IFRS | External Audit Support | Internal Controls

Languages: Spanish (Native) | English (Professional Working Proficiency)

PROFESSIONAL EXPERIENCE

Payroll & Tax Coordinator

Nov 2025 – Present

Guardian IBS | Lowell, AR

- Process end-to-end payroll for 25+ small business clients using QuickBooks Desktop and Online, with Financial Cents for practice management and SystemHUB for workflow documentation; ensuring accuracy in payroll calculations and processing timelines.
- Manage federal, Arkansas state, and local payroll tax payments, filings, and compliance.
- Partner with clients to gather tax preparation information, resolve payroll inquiries, and maintain accurate, audit-ready accounting records. Receiving continuous on-the-job training in personal and business tax fundamentals.

Accounting Controller

Feb 2019 – Jul 2020

Cornershop | Santiago, Chile

- Owned month-end close, intercompany reconciliations, and consolidated financial reporting in NetSuite OneWorld for LATAM operations (Chile, Mexico, Peru, Colombia).
- Designed and implemented a paired complementary clearing-account framework (asset/liability) across all customer-payment and shopper-disbursement platforms (Stripe and local payment processors on the customer side; Edenred and Marqeta on the shopper side), turning multi-week manual reconciliations into a daily process in which each clearing pair self-checks to zero.
- Redesigned subscription revenue recognition to comply with IFRS 15 — moving upfront cash collections to deferred revenue and recognizing income over the service period; classified both marketplace flows as agent (net commission) under IFRS 15 with distinct operational mechanics (stores: collect customer ticket, invoice store, deposit net; CPG with partner supermarkets: paid purchases via cards, recognized commission from CPG); recognized B2B brand campaign revenue on delivery, not invoicing date.

- Wrote documented SOPs for the new clearing and revenue-recognition flows; trained country controllers in Mexico, Peru, and Colombia to execute the processes independently in their own books.
- Partnered with external auditors, walking them through the marketplace business model on IFRS treatment; supervised a 4–7 person in-house and outsourced accounting team across borders.

Project Manager – NetSuite OneWorld Implementation

2019

- Led full-cycle NetSuite OneWorld implementation across 4 country entities — financial procedures, processes, and consolidated reporting.
- Configured local taxes, chart of accounts, and master data; managed historical record migration with high data integrity.
- Trained accounting and controller teams across 4 countries to ensure post-go-live adoption.

Accounts Payable Specialist & SAP Finance Key User

Dec 2014 – Apr 2018

L'Oréal Chile | Santiago, Chile

- Identified the inefficiency in manual AP processing of 3,000+ vendor invoices/month and built the business case for SAP MM/FI automation; proposed an automated 3-way match workflow (PO + Goods Receipt + Invoice) to Finance leadership — approved.
- Partnered with IT and the SAP team on requirements gathering and UAT before go-live; trained the AP team on the new automated workflow once deployed.
- As SAP Finance Key User, coordinated variance exceptions with Procurement and Key Account Managers; tracked re-match to closure within the automated workflow.
- Maintained segregation of duties across the mass-approval workflow (prepared matched-invoice batches for supervisor approval) and resolved SAP FI tickets via Remedy and Zendesk covering POs, master data, and vendors.

International Financial Analyst & SAP Travel Key User

Dec 2011 – Sep 2014

LATAM Airlines Group | Santiago, Chile

- Performed bank reconciliations across 6 country operations (Chile, Peru, Venezuela, Brazil, Colombia, Tahiti).
- Automated the Brazilian cargo subsidiary's collection process, accelerating cash application and reducing manual workload.
- Trained employees across all subsidiaries in SAP Travel & Reimbursement, ensuring policy adherence and managing employee expense reconciliations.

EDUCATION

Bachelor of Business Administration (BBA), Business Management

2014 – 2018

Universidad Diego Portales — Santiago, Chile

Associate Degree in Accounting (Audit Concentration)

2008 – 2010

Instituto Profesional Latinoamericano de Comercio Exterior — Santiago, Chile

English for Language Learners (ELL)

2024 – 2025

NorthWest Arkansas Community College (NWACC) — Bentonville, AR

CERTIFICATIONS

- Airtable Admin Certification — Airtable (May 2026)
- Intuit Enterprise Suite Certification — Intuit (May 2026)
- Intuit Bookkeeping Certification — Intuit (Nov 2025)
- Workforce Preparation Certificate (WAGE) — Arkansas Adult Education / NWACC (May 2025)